



# Georgia Department of Revenue

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# Georgia Department of Revenue



## WinGAP Update

Tracy Thomas, DOR





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## Online Support

- April's Average Session Duration
  - 24 minutes
- April's Average Calls per day
  - 23.45
- April's Average Time Spent by OLS agent(s) per day
  - 562 minutes
  - 9.38 hours



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## OLS Calls Per Day History

	2017	2018
Jan	21.80	23.05
Feb	23.15	19.35
Mar	27.40	18.75
Apr	22.30	23.45
May	26.00	0.00
Jun	26.50	0.00
Jul	24.90	0.00
Aug	22.25	0.00
Sep	13.60	0.00
Oct	23.15	0.00
Nov	14.75	0.00
Dec	20.75	0.00



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## New Features Since Last Year

- ABOS Motor Adjustments
- Bulk Sale Survey's directly from PT61
- Autocreation of NOA PDF for single print NOA
- CUV Breach Calculation Report
- Exempt Digest report
- Sync Covenant History to future year



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## New Features Since Last Year

- Push Tech user configurable exclusions & customizations
- Homestead Registry for wingap counties
- Line Item Details into Excel files for Class/Strat combinations for consolidation reports
- Estimated taxes follow DOR policy for parcels with negative covenant exemptions





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## New Features Since Last Year

- Screen links / easy access between REAL / PERSONAL / MFG HOUSING with matching parcel numbers
- County option to report Freeport totals showing net or gross amount for easy balancing to TCO vendor
- New data edit to find pending appeals who do not have a “temporary bill” option selected



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## New Features Since Last Year

- Advanced Reappraise Query tool offers ability to reappraise properties based on any data attribute anywhere inside wingap database
- Photo Audit to local properties without photos
- Freeport: Fulfillment & Retail level 2 added
- Multiple Income models per parcel



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## New Features Since Last Year

- New freeport form added
- Added Income Model Categories to allow users to group similar type models together for easier data entry
- Expand decimal accuracy on income screen to allow exact balancing during auditing
- Digest Override Counts & Details report



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## New Features Since Last Year

- Prebill Mfg Housing search expanded to allow search by location/county ID #
- Updated PT50R design added
- Income approach reappraise
- Aircraft Location data entry field added
- Ratio analysis Time Adjustments added
- Data Edits – added new edit to locate items changing by user selected %



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## New Features Since Last Year

- Urban Land reappraise now allow user option to SYNC parcel depth table with the schedule's default depth table
- ABOS / NADA wild search (keyword) search for matching models.
- Photo Resize – added feature giving county option to automatically resize photos down to 640x480



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## New Features Since Last Year

- Re-Activated the State Homestead box to allow more accurate digest consolidation submission for State sheet
- Land edits / reappraise value updates automatically sync to any/all income models
- Permit Staging – integrates external permit electronic data into wingap for easy import



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## New Features Since Last Year

- Expanded Personal Property value fields to handle 12 numeric digits
- Expanded tax calculations to include Personal Property Enterprise Zones



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## Coming Soon ...

- Master Address Database full integration
- Homestead Module
- New Sketch Integration (RapidSketch)
- Bulk notifications for appeal processes required by HB 374
- Abatement Calculation refinements
- Improvements to Permit Staging
- PP Audit Module improvements





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## WinGAP Conference

- New Education Format
- Six (6) Education Topics
- Multiple Sessions per topic
- Each topic one hour long
- Users register for 5 sessions



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## WinGAP Education Topics

- Appeals
  - Data Entry, Defense, Law compliance tracking
- Income Approach
  - Models, Usage, Basics/Theory
- Personal Property
  - DNR, Auditing
- GIS
  - Technical Labs, Appraisal
- Management & Administration
  - Data Edits, Admin/Annual Events, Did You Know
- Covenants
  - CUV/FLPA Tracking, FLPA Auditing