



DRIVES

Driver Record and Integrated Vehicle Enterprise System

Go Live!
5.27.19

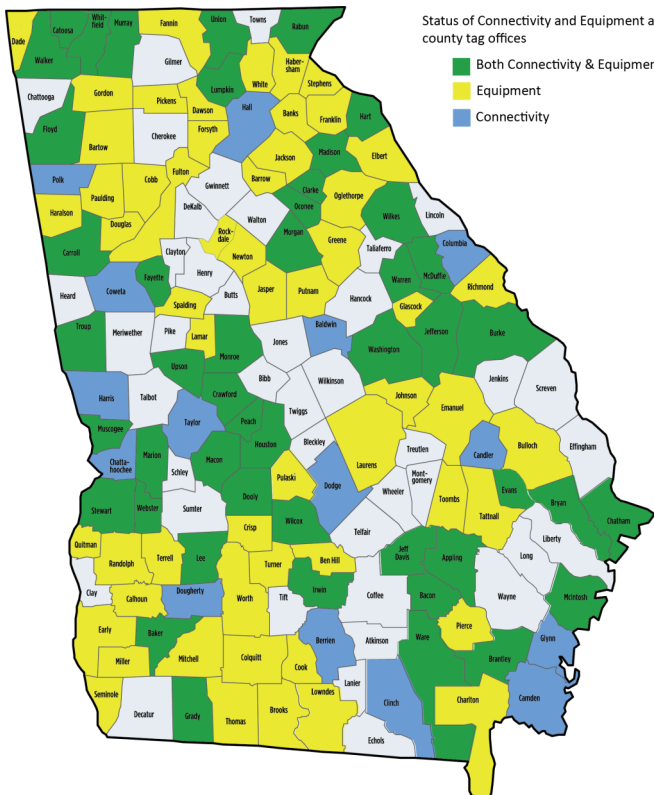
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October 2018
Newsletter

Is Your County Green?



May 27, 2019 will be here before we

know it! Training will begin early 2019 (in 3 very short, busy months.) Your county must have DRIVES equipment and internet connectivity in place to access the training and testing platform.

What else can you do? Start planning for Tier 1 (computer-based training) and Tier 2 (practice in sandbox) training. Employees will need time to complete CBTs and practice in the Sandbox (2+ hours per week).

Tiers 1 & 2 are required before users can attend Tier 3 (classroom) training.

All three tiers must be completed prior to being granted access to DRIVES production.

Remember: [Notify Us](#) of your equipment status

FOR TAX COMMISSIONERS

Look for the **DRIVES demo** at COAG.



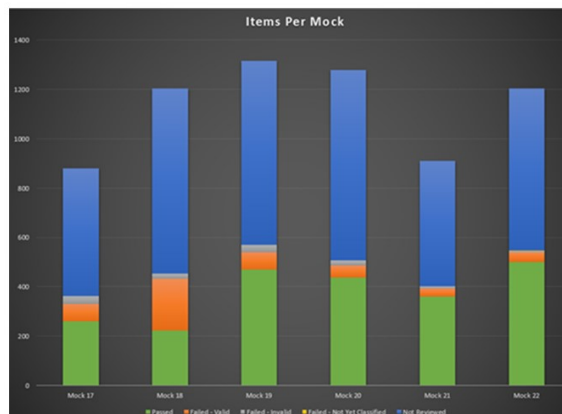
[E-mail the dates](#) you plan to upgrade your equipment **before you begin** so DRIVES Technical Teams are ready to provide help.



What is data conversion and why is it important?

DRIVES will go live May 27, 2019 - a holiday weekend. One of the primary reasons that weekend was selected is due to the amount of time that will be required to convert data from GRATIS to DRIVES. One recent mock run took over 50 hours! The goal is to get the conversion time down to at least 25-30 hours.

This chart shows the data that is being converted. Green represents data that is reviewed and approved. Orange represents data that has failed review but is confirmed to be real issues that need to be resolved. Grey (a very small amount) represents data that failed review but is not a valid issue. Blue is data that has not been reviewed.



Historical Conversion mock-runs of GRATIS to DRIVES data

Please **continue to clean up your data**. You should be working on:

- Spreadsheets sent to you from Crystal Powell
- Customer record
- Customer Holds and Warnings

TIMELINE

Development - Now!

Testing - Now!

Training - Early 2019

Spotlight - Testing Team



From left to right: Tim Owens, Veronica Wheeler, Angela Jones, Navneet Kaur, Courtlin Reasor.
Not Pictured: Cheryl Mixon, Krista Sanders

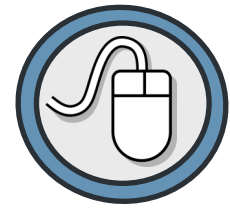
The **DRIVES Testing Team** is a mash up of DOR Quality Management Office's Quality Analysts and FAST Testing coordinators. They divide their time between Southmeadow and Century Center supporting MVD and County testing efforts. Their goal is to confirm the system meets the business needs by facilitating a thorough review with both MVD and County testers, in collaboration with the DRIVES development teams.

The Testing Team will coordinate and participate in all phases of formal testing, including Business Testing, which began on September 4th, Security Testing, Interface Testing, Performance Testing, and End to End Testing. They evaluate and report all defects, changes, and recommendations for DRIVES functionality.

Since November 2017, they have been working with all teams on unit testing and business process definitions. They are also writing test scenarios for all functional areas, hosting Test Bursts, and creating Test Guides to make testers' lives just a little easier.

The DRIVES Testing Team would like to thank all users who have attended a Test Burst, Tester Training, or are dedicating their time to Business Testing.

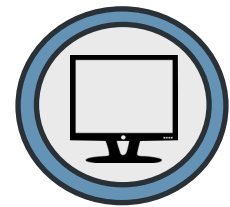
Have You ...



Confirmed Computer Skills?

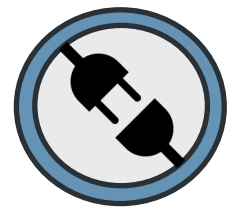
Can you work in a Microsoft Windows environment?

[Take the Test!](#)



Setup Equipment?

An Instruction Manual was sent to Tax Commissioners in late July. Have you completed Equipment Setup?



Got Connected?

AT&T network setup began in August (state provided circuits.) Opt-out counties are arranging for their connections to be established.

Bad conversion data was a **HUGE PROBLEM** when GRATIS went live!

Let's work to avoid this with DRIVES. What can you do to help?



- Correct your customer data in GRATIS when you get your spreadsheet from Crystal Powell
- We're cleaning up duplicate customer data, but need your help to connect them under the correct driver's license number so they can be merged
- We need correct birthdates
- Converted data is the base for all future transactions and interactions