

# DRIVES Status - January 2016

- ♦ The Georgia Department of Revenue (DOR) and the Georgia Department of Driver Services (DDS) are collaborating on a Request for Proposal (RFP) to modernize the legacy Tag & Title system (GRATIS) as well as the legacy Driver's License system.
- ♦ The RFP solicitation was released on October 30, 2015 under Event Number 47400-DOR0000066 and posted on the Georgia Procurement Registry.
- ♦ The GRATIS system is being replaced because it is mainframe-based and was initially created in 1999. The technology it is based on is in decline and expensive to maintain.
- ♦ The benefits of replacing the GRATIS system are:
  - ⇒ Updated and modern technology.
  - ⇒ Data integrity will be improved through enforcement of standard operating procedures.
  - ⇒ Customer service and communication will be improved.
  - ⇒ Paperwork and paper flow will be reduced through real-time document scanning.
  - ⇒ Fraud detection will be enhanced.
  - ⇒ Alternate methods for reaching customers (e.g., mobile, kiosk, web).
  - ⇒ Easily modified so that changes and updates can be rolled out more quickly.
  - ⇒ Interconnectivity between the agencies.
- ♦ The State of Georgia is managing this critical endeavor through the creation of a Governance Council with representation from multiple Georgia agencies including: Georgia Technology Authority (GTA), Department of Administration Services (DOAS), Office of Planning and Budget (OPB), DOR and DDS. This council is tasked with the high-level decision making and direction for the joint system.
- ♦ DOR and DDS, in conjunction with the County Tax Commissioners, have identified key personnel to ensure the success of the program.
- ♦ Newsletter updates will occur throughout the duration of the Program.

## Upcoming Events

- ♦ February 16 - Proposals Due
- ♦ April 22 - Proposal evaluations complete

## Timeline

	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	
RFP Response Period								3.5 months
RFP Evaluation Period								1.5 months
Site Visits / Demonstrations								TBD