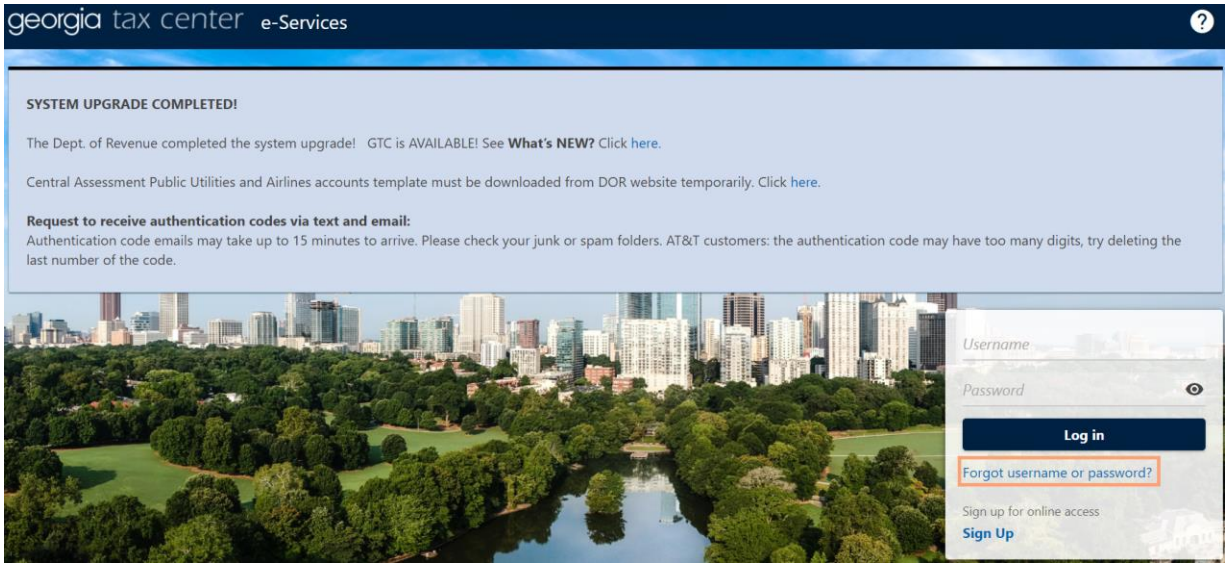
The following documentation provides instructions on how to reset your Georgia Tax Center (GTC) account password.

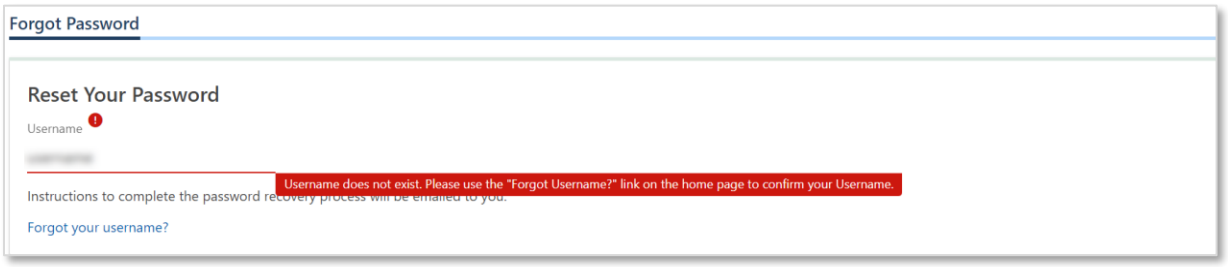
How to Reset GTC Password:

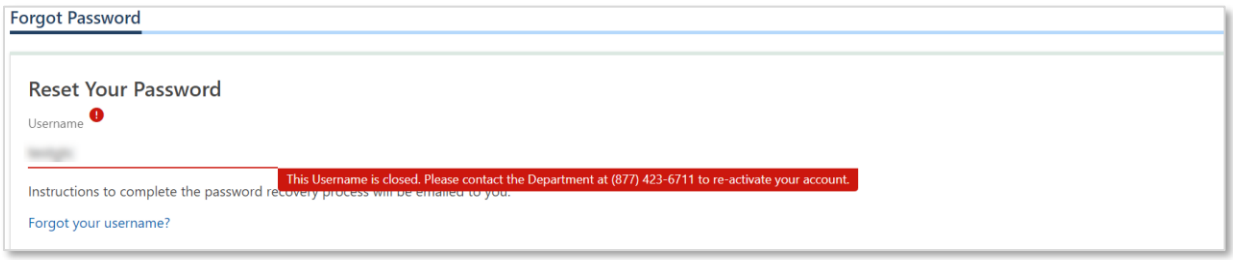
1. Go to the GTC website at https://gtc.dor.ga.gov/.
2. Click the **Forgot username or password?** hyperlink.



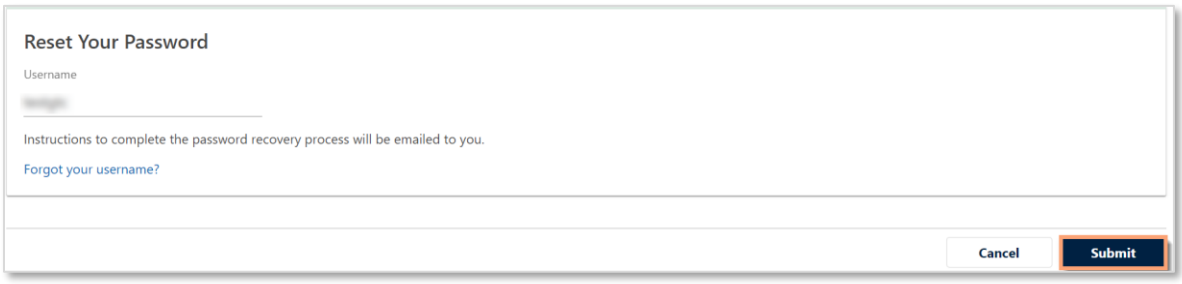
3. Enter your GTC username.

   NOTE: If the username does not exist or is closed, an error message will appear.

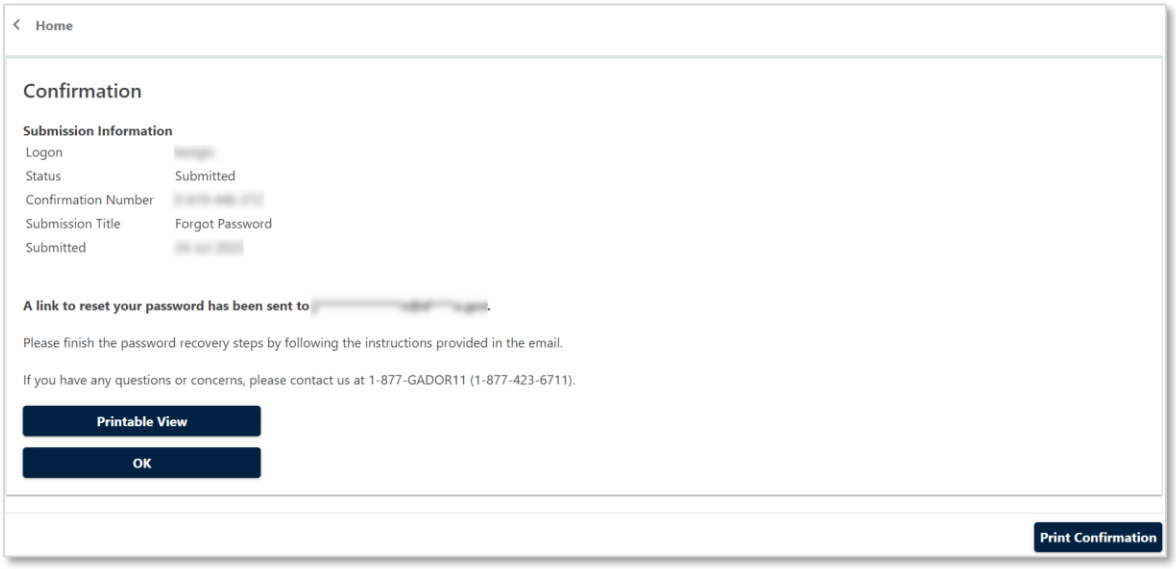




4. Click the **Submit** button.

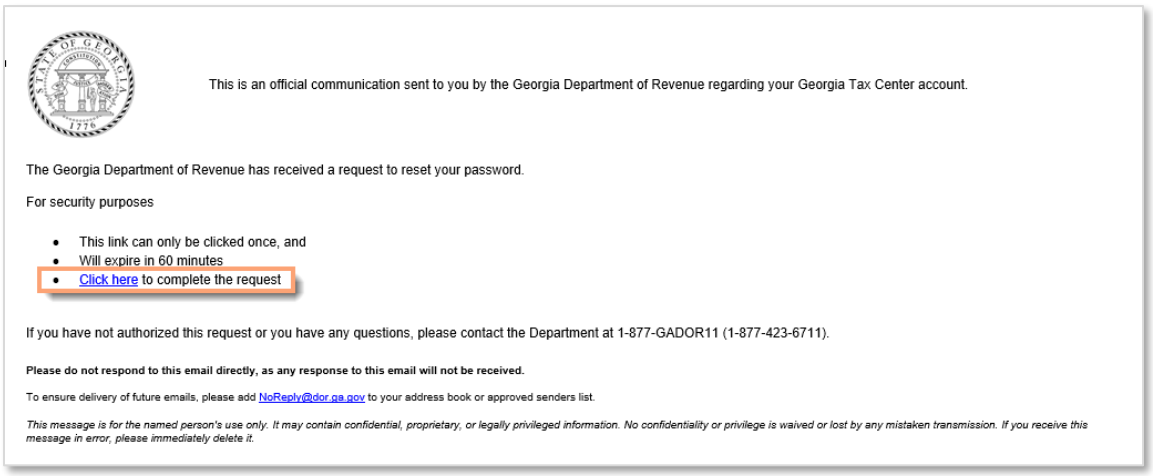


5. A confirmation page will appear with a confirmation number. Keep this information for your records.

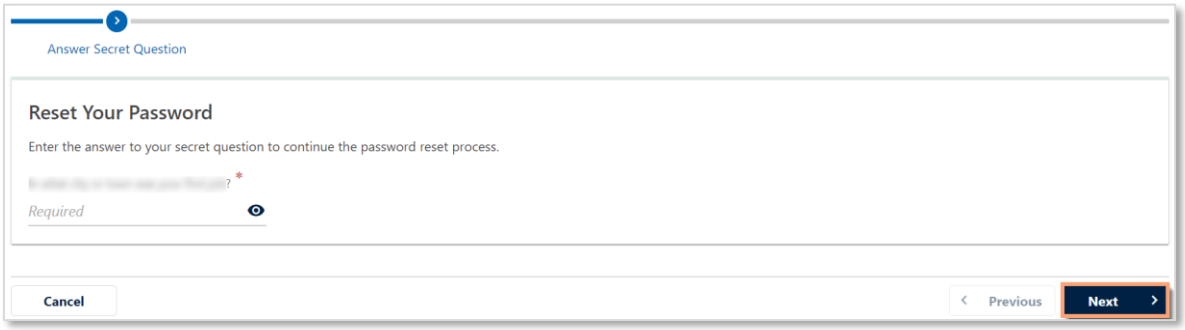


6. You will receive an email from NoReply@dor.ga.gov. Click the link in the email.

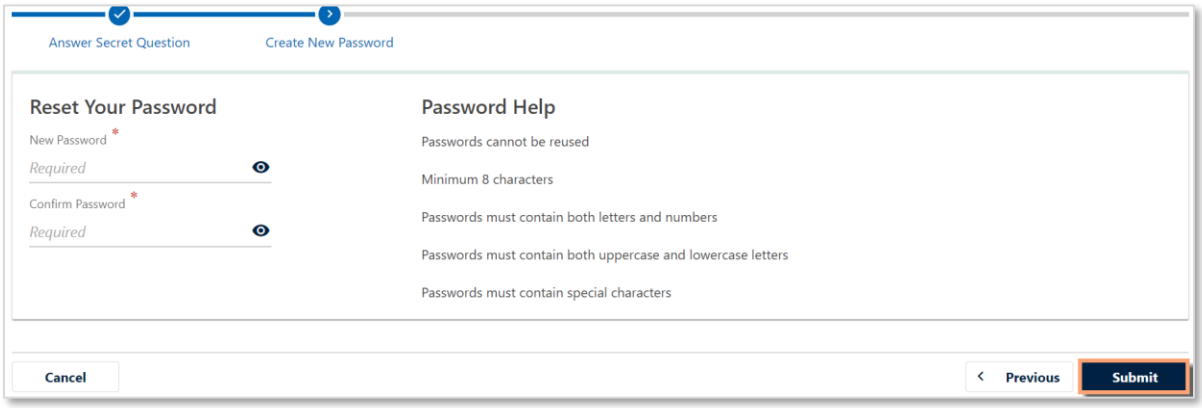
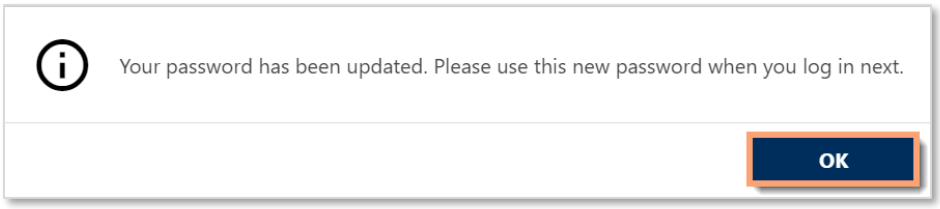
   NOTE: The link will expire in 60 minutes and can only be clicked once.



7. Enter the answer to the secret question associated with the GTC account. Click the **Next** button.



8. Enter and confirm the new password. Click the **Submit** button.



A confirmation message will appear. Click the **OK** button to return to the GTC home page and log into your account using the new password.