



DRIVES

Driver Record and Integrated Vehicle Enterprise System

Go Live!
5.27.19

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February 2018
Newsletter

DRIVES Kick-off

The DRIVES project kicked-off on November 16, 2017. The meeting took place on the 10th floor of the Department of Revenue headquarters. This space houses the entire DRIVES project team made up of visiting County subject matter experts (SMEs), Motor Vehicle SMEs, GRATIS and FAST developers.

At the kick-off meeting, the DRIVES teams were introduced along with representatives from the Department of Revenue and Department of Driver Services.

The DRIVES teams are:

Conversion
Registration & Titling
Financials
Dealers & Inventory
e-Services
Interfaces
Technical
Testing
Training
Management



Commissioner Lynne Riley helps kick-off the DRIVES project

TAX COMMISSIONERS CORNER

It is **vital** that your county is **represented** in the DRIVES development process. We need information on your locations, contacts, equipment in place, etc. Each county must **complete** the **DRIVES Technology Survey**.

PLEASE consider sending someone from your county office to share their expertise with the DRIVES team by documenting processes and testing configurations.

QUESTIONS? Please contact [Tracie Scott](#) regarding the Technology Survey or to submit the name of a SME from your county.



Why DRIVES? Why Now?

In this video Georgia Steele, MVD Director, discusses the need for DRIVES

What's Happening Now?

County and MVD SMEs are working with developers now using an iterative process: Demo and Discuss issues » Feedback » Configure tasks and decisions » Repeat.

Bi-weekly Lunch & Learn sessions
GRATIS Developers are in technical training.

TIMELINE

Development - Now!

Testing - Summer 2018

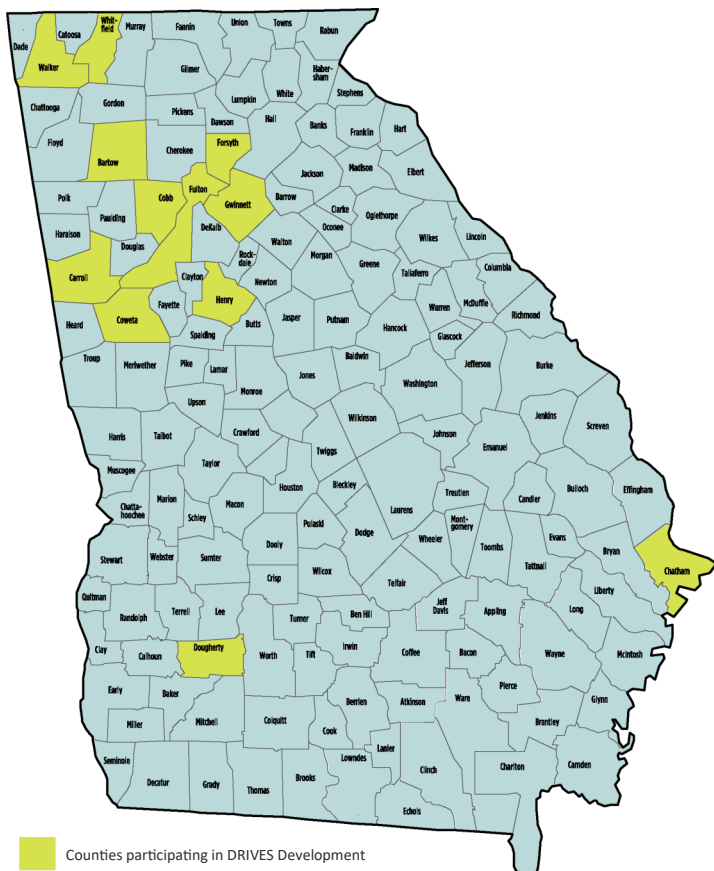
Training - Early 2019

TEAM SPOTLIGHT

County SMEs (Subject Matter Experts)

County SMEs are vital to the success of DRIVES. Your participation is critical to ensure that the DRIVES system will meet the needs of ALL the counties.

As DRIVES is developed, the different teams will have many questions about inputs, processes and outputs. The SMEs will review and answer these questions as the project progresses.



What makes a good SME?

Knowledge of Tag & Title processing

Experience working at the front counter OR in an accounting role in a County Tag Office

Willingness to talk and share Tag Office experience

Open to new ways of doing things

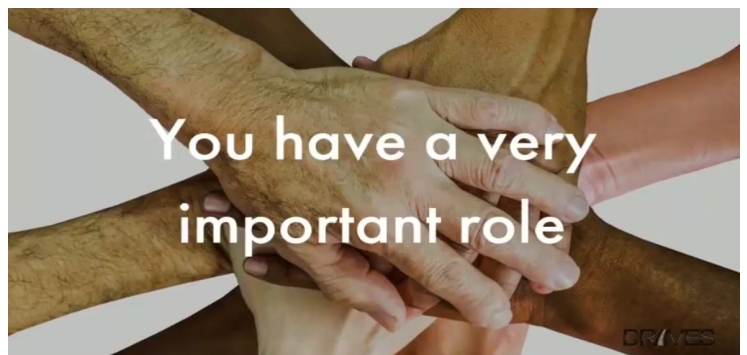
DRIVES wants You!

We need your Expertise!
Help with county specific process definitions and testing.
If you think you have what it takes to be a DRIVES trainer,
we want to hear from you.

[Email Tracie Scott to sign up](#)



Week 1 - left to right: – Matt Bornhorst (Gwinnett), Vickie Bearden (Carroll), Veronica Brown (Fulton), Averil Joachim (Gwinnett), Lynn Hawkins (Whitfield), Sharon Evans (Walker).



[County SMEs - What to Expect - Video](#)



Week 4 - left to right: – Matt Bornhorst (Gwinnett), Orion Wake (Gwinnett), Jenny Wimberley (Dougherty), Averil Joachim (Gwinnett), David Hicks (Forsyth)