



For Immediate Release

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Department of Revenue Releases DRIVES Request for Proposal

The Georgia Department of Administrative Services, on behalf of the Georgia Department of Revenue (DOR) and the Georgia Department of Driver Services (DDS), released a Request for Proposal (RFP) for a new **Driver Record and Integrated Vehicle Enterprise System (DRIVES)** on Friday, October 30th. This proposal will encompass an integrated system that will provide a Title and Registration System for the Motor Vehicles Division of the Georgia Department of Revenue and a Driver's License System for the Georgia Department of Driver Services.

The joint effort between DOR and DDS should result in a new generation of operational efficiencies, improve customer service, reduce wait times, and provide law enforcement with crucial information. The agencies currently maintain separate systems, but the State of Georgia will benefit greatly through allowing interconnections between the agencies, and realizing infrastructure cost savings. Combining these systems into one integrated system will allow faster access to an individual's driving record history, vehicle registrations, and citations, resulting in the ability to retrieve customer information quickly and easily. This integration will result in a simplified process and a reduction in transaction times for customers while ensuring protection of personal information.

"The upcoming DRIVES project is an exciting interagency venture that will position the State of Georgia to better handle the annual registration of over 9 million vehicles. We look forward to having a finished product that will greatly enhance the performance and productivity of our vehicle registration system, and ultimately reduce costs for the taxpayers of the State," said Georgia Department of Revenue Commissioner Lynne Riley.

"The DRIVES project creates a foundation that will allow DDS to embrace new technologies and streamline delivery of driver's licenses and related services," said Commissioner Rob Mikell. "DDS is very proud to be involved in this innovative way to increase efficiencies and decrease costs. This partnership is a perfect example of multiple agencies coming together for the betterment of the citizens."

The agencies envision the DRIVES system being implemented in two phases. The first phase will replace the Title and Registration System utilized by DOR and the 159 County Tax Commissioners and their Tag

Offices, followed by replacement of the Driver's License System. The entire project is expected to take approximately four years to implement.

The agencies anticipate that the evaluations of the proposals will be completed by the end of April, 2016, with an award being made toward the end of May, 2016.

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