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August 2018
Newsletter

## Top 3 things you should be doing now

The **September 30 deadline** to have the DRIVES computers set up is coming soon! Meeting this deadline will empower your office and staff with time to practice, train, and master DRIVES before **going live on May 27,2019** 



## **Confirm Computer Skills**

Staff must have basic computer skills and be able to work in a Microsoft Windows environment, navigate and use a web browser, and operate a mouse. Wondering if you have the skills? Test your Basic Computer Skills. (County and MVD)



## **Setup Equipment**

An Instruction Manual was sent to Tax Commissioners in late July. Remember to share this important information with the people responsible for setting up the equipment. (County only)





### **Get Connected**

AT&T network setup begins in August (for those using the state provided circuits.) All others should be arranging for their connections to be established. (County only)

### What's going on with Testing & Training?

### **Testing**

- Final Test Bursts (August)
- Tester Training (August September)
- Business Testing begins (September)
  - Formal phase of testing
  - Granular look at DRIVES
  - Verifies the DRIVES processes work together

### **Training**

- Booking training locations with computers around the State of Georgia
- Assisting with the final testing burst and tester training
- Selecting the DRIVES Trainers
- Preparing for Train the Trainer

## FOR TAX COMMISSIONERS

AT&T County Circuit
Upgrades will begin in
August 2018 and end in
February 2019. Counties
will be contacted by AT&T
to schedule this work

We still need facilities for training, particularly in South–Central GA.

Let us know if you can help.

Remember to share this important information with the county resources responsible.



E-mail the dates you plan to migrate before you begin so DRIVES Technical Teams are ready to provide help.

#### **TIMELINE**

**Development - Now!** 

**Testing - Now!** 

Training - Early 2019

## **Spotlight - Title & Registration Team**



From left to right: (Back Row) Ben Bloom, Jack Jacobson, Ashley Hendershot, Ben Manecke, Alicia Evans, Attmore Moore, Pera Bajwa, Cynthia Bowser (Front Row) Sangeetha Mysore, George Titshaw, Lucindress Cooper, Dong-Yoon Choi, Murthy Kottamasu. Not pictured: Ram Godthi, Vicki Hunter.

**The Title & Registration team** consists of SMEs from Southmeadow, State developers, and Fast employees working together to provide the best solution for the counties, MVD, and the people of Georgia. Everyone works well together and the Team is committed to the project goals.

The responsibilities of the Title & Registration Team include:

- Developing registration transactions such as renewing, replacing/exchanging a plate, transfer plates, and cancelling registration.
- Developing title transactions such as apply for a new title, adding/removing liens, updating title information, and handling unclaimed titles.
- Working together through the iterative process of developing processes, testing, providing feeding back, making changes, and testing again.
- Working with the conversion team to ensure that the necessary information from GRATIS is represented properly in DRIVES.
- Assisting and receiving feedback from testing bursts then making any necessary changes.

# DRIVES Tips & Tricks



#### Zooming In and Out

Press the Ctrl key and scroll using the wheel on your mouse.
Or use Ctrl and the + keys

#### **Keyboard Shortcuts**

Alt + Up Arrow: Return to New Manager window

Alt + Down Arrow: Access to navigate in the sidebar

Ctrl + Z: Undo a deletion or change in a field

Ctrl + Y: Redo a change

#### Review Rules for a Field

If after entering information into a field and a yellow popup appears requiring you to review and approve what you have entered, you can press the F9 key on your keyboard rather than clicking on the question mark icon www.

Review: VIN is not 17 characters. Please verify it is correct.

As the summer winds down so are some of the activities for DRIVES. We would like to take this opportunity to say thank you to all the people who:

Participated in Testing Bursts
Completed Workday Diaries
Attended & Hosted the Roadshows

Thanks also to the SME's who came to

Century Center to help with definitions, testing, verifications

