



DRIVES

Driver Record and Integrated Vehicle Enterprise System

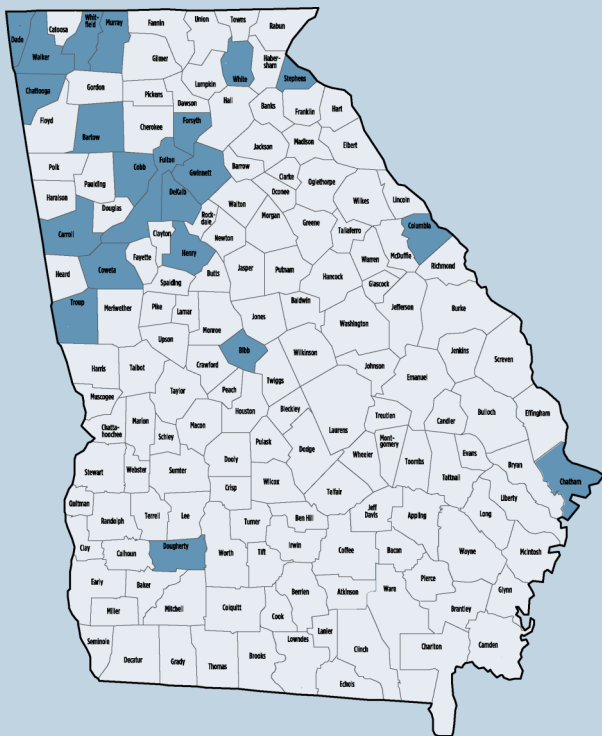
Go Live!
5.27.19

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georgiadrives.com

**April 2018
Newsletter**



Thank You for Helping with DRIVES!

Onsite county experts documented processes, completed Computer-Based Training on the core product, and reviewed configurations in the test system.

Starting in June, if you participate in at least two weeks of DRIVES sessions at Century Center (and meet other requirements) you may be able to test DRIVES remotely.

Look for more opportunities (in your weekly DRIVES update) to participate in DRIVES development without having to come onsite.

[Receive the newsletter in your in-box](#)

TAX COMMISSIONERS CORNER

Breaking News -

[Important update on Scanner Equipment](#)

Look for us at the DRIVES demo at GATO in MAY!

Thank you! We had 100% participation for the **Technology Survey**.

Cool Survey Numbers:

- 1,261 customer service windows
- 634 barcode scanners
- 109 counties have more registered vehicles than people (ref. [census #](#))
- 19 tag offices have drive-thru service
- 7 counties have Saturday hours
- 2 counties don't accept cash

Look for DRIVES Roadshow demos coming this summer to a location near you!

All Hands On Deck!



120+ MVD staff got their first look at DRIVES during Director Steele's "All Hands" meeting in March.

Multiple sessions were held at Southmeadow providing MVD staff the opportunity to see DRIVES in action.

TIMELINE

Development - Now!

Testing - Summer 2018

Training - Early 2019

What's Happening Now

The "What's Up" board is updated by the Team Leads. Subject Matter Expert's (SME's) use this to keep up with the status of which functions are new, ready to be tested, and what developers are working on.

What's New?	Ready!	Coming soon...
<p>Insurance lapse case Title Correction Re-Issue Unclaimed Title Issue Additional TOP Replace/Exchange Plate (no prestige) Replace/Exchange Plate Fees Title Status Inquiry Change Address Functional Address (Chubb) Cancel Registration VIN intelligence now arrive for all vehicle years (VIN decoding) ELT Inquiry, ETR Inquiries Prestige plates On Demand inventory TAVT Calculations Based off of Base Sales Price, Taxable Sales etc Annual Ad Valorem Tax</p> <p>Vehicle Address Change Disabled Placards - Eligibility - Individual - Institution</p> <p>In New Title/Reg: - Issue TOP</p>	<p>Dealer Registration Basic Title/Reg Service Insurance Unclaimed Inventory Visits Renew Registration Add Lienholder Account Inventory Simulation by location GC1 Inventory fulfillment Dealer plate replace Unclaimed Title Duplicate Registration Cashiering Reconciliation Fee Overrides Lift/Limit Amounts</p> <p>- Dealer Reg Application - TAVT estimate - Annual Ad Valorem estimate - Pre-App for Reg & Title - Reg Renewal</p>	<p>Fee Calculations Plate Fees Title Fees - New Title - Title Correction - Instant Title - Title Replacement - Transfer - TAVT - Penalties/Interest - Exemptions/Special Rates - Att Fee - Highway Impact - Dealer - New Reg + Att Fee - Replacement In New Title/Reg: - Individual owner info populated - transfer/relinquished plates - emissions (no waiver) - Fair Market Value populated - Expiration Date Calc.</p> <p>County reconciliation Financially New To Georgia TAVT Address Change Recording Lien before titling Insurance Fees Title Renewal Emissions Waivers Multi-Vehicle Renewal Cancel Registration (voluntary) Transfer (Relinquish plate (stand alone) Dealer Renewal ELT ETR</p>

What's New?

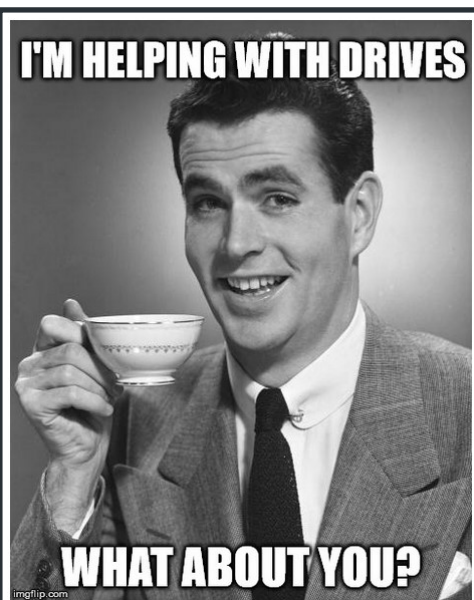
TAVT & Ad Valorem Calculations
Issuing disabled placards
Issuing and re-issuing TOP's
Issuing Prestige Plates
Title Corrections

Functions SMEs have been testing

Dealer Registration
Basic Title & Registration
Registration Renewal
Web Tag Renewal
Fee Calculations

Developers working on now

Financial Reconciliation
New to GA TAVT
Recording Lien
Multi-vehicle Renewals
Dealer Renewal
ELT, ETR



SME traits
positive
proactive
flexible
detail-oriented
communicative
inquisitive

If you think you have what it takes to be a DRIVES trainer, **we want to hear from you.**

What makes a good SME?

- **Encourage** others
- Pass on **knowledge**
- **Test** & review
- Knows the difference between **rules & procedures**
- Shapes the **future**
- **Knowledge** of Tag & Title processing
- Experience working at the **front counter OR in an accounting role** in a County Tag Office
- Willingness to **talk and share** Tag Office experience
- **Open to new ways** of doing things

Spotlight - GRATIS IT Team

Members of the GRATIS team have been working together for years. Combined, the team has over 150 years of GRATIS experience!

This team has the challenge of maintaining GRATIS and also preparing for DRIVES. The team has handled 1,300 GRATIS tickets so far this year as second-level support to the County Help Desk. While GRATIS is not being enhanced, they still have to fix problems and support any new legislation.

In order to support DRIVES, the team is learning a new programming language, new technology and architecture. They are assisting MVD SME's and FAST with definitions. The team also has development and configuration assignments and collaborates with FAST and 3rd party entities on over 50 different external interfaces.



Front row: Sangeetha Mysore, Tamara Mayweather, Kanthi Adatrao

Second row: Alem Woubshet, Eddie Mason, Murthy Kottamasu, Rao Gorti, Keith Thomas, Ram Godthi

Third row: Johnny Payton, Dean Hudgins, Attmore Moore, Jonathan Wysolovski

Not Shown: Srinivas Kukkadapu, Markis Piper, George Titshaw, Hal Rodgers