

## FOR IMMEDIATE RELEASE

## MAY 14, 2019

## New State Revenue Commissioner Encourages Drivers to Renew May Tags Before May 20th

The Georgia Motor Vehicle Division is implementing Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES), a new state-of-the-art system upgrade for vehicle registration and titling services during Memorial Day weekend. Statewide, all County Tag Offices will be unable to process vehicle registrations and titling transactions Friday, May 24 – Monday, May 27. All Georgia residents with tag renewals due in the months of May and June are encouraged to renew their vehicle registrations by May 20 to avoid delays.

It is important for vehicle owners to be aware of scheduled service outages leading up to the Memorial Day of DRIVES launch and to plan accordingly. Quick and easy renewal options include renewing online at <u>dor.georgia.gov/online-services</u> or by visiting one of our 40 self-service kiosk locations. To find the nearest kiosk location visit the <u>Department's website</u>.

"We are excited about the Georgia DRIVES project and want to minimize the impact on our customers during the Memorial Day launch. Vehicle owners with birthdays in May and especially those close to the Memorial Day weekend should renew their tags as soon as possible because they will not be able to do it during the transition to the new system," states Department of Revenue Commissioner, David Curry.

In preparation for the Georgia DRIVES launch the online and kiosk services will be unavailable Tuesday, May 21 – Monday, May 27. In addition, county tag offices may have reduced hours and schedule changes beginning Tuesday, May 21 – Wednesday, May 29.

Please visit <u>www.georgiadrives.com</u> for more information on our system update and upcoming scheduling changes at county tag offices.

## **Media Contact**

Name: William Gaston Phone: (404) 417-2286 Cell: (470) 725-5265 Email address: <u>william.gaston@dor.ga.gov</u>