



**Georgia Department of Revenue
Informational Bulletin 2010-11-04
Assessment Notices Generated During Transition to
Integrated Tax System**

Subject: Notices Generated During Transition to Integrated Tax System

During a recent phase of implementing the Integrated Tax System (ITS), the Georgia Department of Revenue issued a number of assessment notices, some of which dated back numerous years.

These notices are the result of migrating data from an antiquated manual system to the new ITS platform. Because of the manual processes involved, the historical account data contained a number of existing liabilities that had not yet been worked. Once the account data was entered into the new system, notices were automatically generated for accounts showing historical liabilities.

In most cases, taxpayers receiving such notices had multiple periods for which the Department did not show a return. In some cases the notice indicated a single return missing from a period several years back. In each case the Department will use appropriate discretion in working with the taxpayer to resolve the issue.

Going forward, the new ITS system will enable the Department to handle all missing returns, unpaid liabilities, etc. on a timely basis and will automatically generate the appropriate notices. In addition, taxpayers will be able to access their account information on the Department's secure website to verify account data, send inquiries, make payments, and efile returns.

FOR MORE INFORMATION

For more information on this subject, please contact the agent or regional office if listed or the Taxpayer Services Division as instructed in your notice.

Persons with hearing or speech impairments may call our TDD number at 404-417-4302.

For forms and other information, visit our website (www.dor.ga.gov).
