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Commissioner

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Department of Revenue
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Howard A. Tyler
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Notice

To: All Interested Parties

From: Howard Tyler
Division Director

Subject: Multiple Licenses and possible Georgia Tax Center issue on renewals

Date: November 19, 2015

The purpose of this notice is to inform certain industry members, primarily entities that have multiple licensed locations, that the Department has become aware of an issue related to alcohol and tobacco license renewals. It does not impact all entities that have multiple locations. The issue appears to be connected to State Taxpayer Identification numbers that differ within the Integrated Tax System and those shown in the Georgia Tax Center account. The Department currently cannot query the system and determine which accounts are affected. Taxpayer assistance is requested to insure no unnecessary delay in renewal processing.

If you are an entity that has multiple licenses under a “master account” and, during the renewal process you are asked to submit a Citizenship Affidavit, your account may be impacted. You are asked to immediately call 1-877-423-6711, Option #1, then Option #2. If the account is impacted by this issue, our Customer Service Specialists will assist in resolving the issues on a license by license basis.