



For Immediate Release

Contact: William Gaston

September 30, 2015

404.417.2286

## October Registration Renewal Notices Delayed

Renewal notices are sent by some local County Tax Commissioner offices to residents within their respective counties as a reminder of Vehicle Registration renewal. These notices, generally, are issued 30 days in advance of the registration renewal date.

Recently, the Department of Revenue has determined that the vendor contracted to print and mail the renewal notices on behalf of the local County Tag offices has been faced with several operational and production related issues and therefore unable to fulfill their contractual obligations. This has resulted in a severe delay in the mailing of notices to vehicle owners, specifically the October renewal reminder mailing. The October renewal mailings should be received by Motor Vehicle owners by the first of October. The Department of Revenue is working on getting the November notices mailed as quickly as possible.

Although not required, renewal notices are mailed to motor vehicle owners in participating counties. Vehicle owners are required to pay the full renewal amount on time (typically the motor vehicle owner's birthday or based on business name). There are several renewal options, depending on county, available to Motor Vehicle owners including:

- Mail: renewals received by mail may be returned to the local county tag office using the payment voucher.
- **Online:** If a resident of a participating county, motor vehicle owners can renew on line using the Renewal Identification Number (RIN) located on the renewal notice. If the renewal notice is unavailable, a resident may use the RIN look-up tool found on the Department's website [www.dor.georgia.gov](http://www.dor.georgia.gov).
- Phone: Residents of participating counties may renew via phone IVR.
- **Kiosk:** If a resident of a participating county, renewals may be processed through Kiosks located in certain Kroger stores locations, a Community Center and some County Tag Offices.

*Vehicle owner should visit their County Tag Office website for specific renewal options for their County of residence.*

For information on renewing online, locating a local County Tag Office or obtaining the online Renewal Identification Number (RIN) <https://mvd.dor.ga.gov/tags/> or scan the QR code below.



To get more information on the MVD Self-Service Center (Kiosk), locations and hours visit us at [www.dor.georgia.gov/mvd-self-service-centers](http://www.dor.georgia.gov/mvd-self-service-centers) or scan the QR code below.



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